



While storm clouds gather over office assets and land development comes off the boil, interest in retail property is building as investors look for somewhere secure to park their cash.

7-PAGE FEATURE

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DREARY winter's day was not enough to stop investors packing a marquee in Bayswater last month, with more than 60 people turning up for the auction of a small retail property on Guildford Road.

The property sold for more than \$1 million over the reserve price, with seven genuine bidders emerging from the eager crowd that had gathered for the auction undertaken by CBRE.

Anecdotes like that are becoming common in Perth property circles, with retail properties across the city increasingly generating interest from investors.

The selling agent for the Bayswater property, CBRE's Ben Younger, said there was simply not enough quality investment stock available to keep up with demand.

"There are definitely people with money and they want to put it in quality investments," Mr Younger told *Business News*.

"In general terms, the retail sector is very strong, while the office and development markets aren't.

"People know they can get a good return and the three key factors are location, quality of tenant and length of tenure.

"That's what the market wants and they'll push the limits to get it."

Colliers International director of retail investment services Mark Werrett agreed that there was a big pool of money in Western Australia chasing retail property.

Mr Werrett said the neighbourhood shopping centre market was particularly competitive, with every property Colliers had taken to market in the past two years generating more than 100 genuine inquiries.

"For the last four or five properties, that's resulted in 10 to 15 actual bids," Mr Werrett said.

"In my career I've never seen that sort of response.

"It just seems to me that there's a real big pool of money out there.

"With the outlook being that interest rates are going to stay down, retail is very attractive for investors."

Earlier this year, Primewest director John Bond told Business News that retail properties,

KEY TAKEAWAYS

- · Demand growing for retail property assets.
- Investors want well-known tenants on long leases.
- · Syndicators overrun with investment inquiries.
- Prominent names like Vikas Rambal and Tony Poli investing in retail property.
- Majors spending big on centre expansions.
- Expansions focus on eating, drinking, entertaining.

particularly key neighbourhood shopping centres, were considered an extremely secure investment.

One reason for this, Mr Bond said, was that an anchor tenant such as Coles or Woolworths generally contributed more than 50 per cent of a centre's income, and those supermarkets were typically on long leases.

"You're also not exposed to discretionary spending much," Mr Bond said.

"They typically don't have clothing stores in them these days; they've become more service centres."

He said Primewest, which is the second-largest WA-headquartered shopping centre owner by total square metres owned (see table page 13), set up a \$100 million shopping centre trust last year, a trust that was keenly sought after.

"What we like about those is we get a diversity of assets across

3.9 Average vacancy rate across Australian neighbourhood shopping centres

FEATURE PROPERTY_

states and a diversity of different tenants." Mr Bond said.

"It's all about mitigating risk and providing security for investors."

Another property syndicator, APiL, recently launched a trust, with a minimum investment caveat of \$50,000, to acquire the Champion Drive Shopping Centre near Armadale.

APiL managing director Peter Hughes told Business News that, on the day of its launch, the trust was announced at 2:30pm and filled by the end of the day.

The centre was bought for \$13.5 million and achieved an initial yield of 8 per cent.

However, Mr Hughes said the strong demand from investors keen to get a slice of syndicates was actually causing issues for APiL.

"With smaller properties, under \$20 million, you're scaling back investment contributions and some people aren't even getting a look-in." he said.

"We've also got another problem; we've just sold a property in Sydney and we've got another \$40 million coming back to investors.

"Primewest have sold quite a bit of their portfolio, too, so both of us are in the same boat; we've got money everywhere and nowhere to put it."

Mr Hughes said the attractiveness of retail property for both APiL and the investors in its syndicates was the reliability of the income produced.

"We're out of the Perth office market and our focus is on retail because we get substantial tenants, long leases and although the yields aren't as high as we'd like, they're certainly very competitive in the financial markets," he said.

"Shopping centres aren't going to go away. We take a view that neighbourhood centres provide convenience, and most of our centres have a major tenant and mostly food-related or services tenants.

"You can't get a haircut off the internet and you can't get fed on

Place making has the potential to change shopping centres from being primarily commercial hubs into places where people also gather as part of their community

- Ross Robertson

the internet. You can get it delivered off the internet, but the internet won't feed you."

The security of retail property has also drawn major investment from cashed-up players historically absent from the sector.

In the past 12 months, Perdaman Industries founder Vikas Rambal has made two major shopping centre purchases - the Northam Boulevard, which was bought for \$14 million, and the under-construction Port Coogee Shopping Centre, which Mr Rambal is understood to have purchased from Frasers Property Group, formerly Australand, for an undisclosed sum.

Iron ore entrepreneur Tony Poli is another who has dipped his toe in retail property, with his newly established Aigle Royal Developments buying a vacant site earmarked for a neighbourhood shopping centre in Wattle Grove for \$2.6 million in February.

Aigle Royal is also understood to be close to finalising a deal to buy another development site in Singleton, for around \$8.2 million, where a Woolworths supermarket and associated shopping centre is expected to be built.



STANDOUT: Ross Robertson says a point of difference is crucial for a shopping centre's success. Photo: Attila Csaszar

BUSINESSNEWS

Major centre expansions

| | Additional sqm | Value (\$m) |
|--------------------------------|----------------|----------------|
| Garden City Booragoon | 47,779 | 750 |
| Karrinyup Shopping Centre | 53,000 | 600 |
| Westfield Innaloo | 62,750 | 450 |
| Westfield Whitford City | 27,000 | *450 |
| Galleria Shopping Centre | 20,000 | 420 |
| Cockburn Gateway Shopping City | 40,000 | 300 |
| Mandurah Forum | 20,000 | 350 |
| Westfield Carousel | 47,108 | 235 |
| Midland Gate | 18,000 | 150 |
| TOTAL | 335,637 | 3,705 |
| | | *ortimated ■ |

Another Perth-based player who beefed up his retail portfolio in the past 12 months was Armadale Central owner Gerard O'Brien.

Mr O'Brien is understood to have bought the Woolstores Shopping Centre in Fremantle in December last year for \$40 million, following that up with the \$13.6 million purchase of the Millstream Shopping Centre in South Perth in April.

Those purchases placed Mr O'Brien in the top five locally

based shopping centre owners in the state.

Major backing

But it's not just the locals backing the prospects of retail property in Western Australia.

All of the major institutional owners, plus Perth-based Perron Group, are advancing plans for massive expansions of the city's regional shopping centres.

AMP Capital has outlined plans to spend \$1.35 billion adding 47,000 and 53,000 square metres to its Garden City Booragoon and Karrinyup Shopping Centre, respectively.

Scentre Group is also planning to redevelop its Westfield Innaloo, Westfield Whitford City and Westfield Carousel shopping centres, with those expansions plans collectively worth \$1.12 billion and totalling more than 136,000sqm of extra space.

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FEATURE

RETAIL. PROPERTY 23 Dining or fast food options at Cockburn Gateway Shopping City

Retail suits investors

Continued from page 11

Federation Centres has plans to add 20,000sgm to Mandurah Forum at a cost of \$350 million. while it also expects to expand Galleria Shopping Centre in Morley, which it co-owns with Perron Group, by 20,000sqm, for a \$450 million spend.

Perron Group, WA's biggest local shopping centre owner, is planning a \$300 million expansion of Cockburn Gateway Shopping City: but that redevelopment hinges on a \$290 million road project to alleviate traffic congestion around the already crowded centre.

As reported by Business News earlier this month, the federal government has committed to funding the Armadale Road portion of the Community Connect South project. However, the crucial link for Cockburn Gateway, a new bridge over Kwinana Freeway. has not received a commitment.

Nevertheless, Perron Group chief executive Ross Robertson said there was significant demand for more retail space in Perth.

"Defined caps on the size of centres, together with no seven-day trading, has certainly resulted in WA retail expansion lagging the nation." Mr Robertson told Business News.

"With both of these limitations removed we believe there is sufficient latent demand within the Perth retail market, however, there will be more competition in the future as centres fight for market share."

A shared aspect of all the redevelopment plans at the city's major malls are the creation of entertainment precincts, providing consumers with the option to eat, drink and play at shopping centres, rather than just shop.

Mr Robertson said that was particularly evident at Cockburn Gateway, where the centre experienced significant trade outside of normal retail hours, due to a popular strip of restaurants on the outside of the centre.

"Creating a point of difference is critical in attracting and retaining customers," he said.

"Designing shopping centres around town squares, gymnasiums, medical uses or entertainment facilities helps turn them into a destination in themselves.

"Place making has the potential to change shopping centres from being primarily commercial hubs into places where people also gather as part of their community."

The chief executive of WA's third-largest local shopping centre owner, Hawaiian's Russell Gibbs, said his company had also steered away from the traditional shopping centre format in favour of establishing them as community hubs.

He said that strategy had been in place at Hawaiian since 2010.

"With the number of redevelopments taking place across Perth there is no question the current market is competitive, which means that there has been a power shift," Mr Gibbs said.

"We are in a time that the shopper is now holding more and more power over decision making and the direction the retail world is moving in.

"That's why we operate as we do; we know that when you work with our community, with your shopper, and listen to what they are saying, that it gives us the knowledge of how to deliver success to our retailers and in turn ourselves."

Lease Equity managing director Jim Tsagalis said the other key element of the major shopping RETAIL PROPERTY

WESTERN AUSTRALIA

152

Shopping centres on the BNiO list

2,317,294

Total square metres of lettable space in WA shopping centres

945,421

Total square metres of lettable space owned by WA-headquartered companies



Regional shopping centres planning expansions

335,637

Extra square metres planned



\$354.8 million

Value of 11 shopping centre sales in 2014-15

centres' expansions was a race to sign up big box international fashion retailers such as Zara. Topshop, and H&M.

Zara has already set up shop at Booragoon Garden City, while the recent opening of H&M at Lakeside Joondalup Shopping City caused much fanfare in the northern suburbs.

"With the development of these shopping centres, they will be anchored in a less traditional way for Australian shopping centres," Mr Tsagalis said.

"Historically, they were a discount department store, a supermarket, then at the regional level, a department store.

"That narrative has changed ...

if one could procure three or four of the international big box fashion retailers, you could potentially get a greater per square metre turnover and therefore a greater attraction than you would from a department store.

"The interesting part of it will be, whoever gets it done first may possibly be the winner."

FEATURE RETAIL PROPERTY

WA'S BIGGEST LOCAL SHOPPING CENTRE OWNERS

| WA'S BIGGEST LOCAL | * SHOPPING CENTRE OWN | ERS |
|--|--|-------------------------|
| BUSINESSNEWSIQ | CENTRES | GLA (SQM) |
| Perron Group | Cockburn Gateway Shopping City | 47,535 |
| | Mirrabooka Square Shopping Centre | 42,000 |
| | Belmont Forum | 41,900 |
| | Centro Galleria (50%) | 36,657 |
| A STATE OF THE STA | TOTAL 1 | 68,092 |
| Primewest | Primewest Busselton Home Depot | 24,123 |
| primewest | Primewest Melville | 20,300 |
| | Bunbury Centrepoint Cottesloe Central | 16,827 12,506 |
| | Southern River Shopping Centre & Showroom | |
| | Broome Boulevard | 11,623 |
| | Primewest Northlands | 8,258 |
| | Gosnells Central Shopping Complex | 7,411 |
| | Primewest Gwelup | 5,143 |
| | Erskine Central Shopping Centre Primewest Cannington | 4,583 3,814 |
| | | 26,797 |
| Hawaiian | Claremont Quarter | 30,185 |
| | Carillon City | 18,121 |
| | Forrestfield Forum & Marketplace | 13,450 |
| hawaiian 🙏 | Noranda Shopping Village | 11,737 |
| I lavvallal I | Bassendean Shopping Village Melville Plaza | 10,010 8,342 |
| | The Mezz | 6,670 |
| | The Park Centre | 10,500 |
| | Duncraig Shopping Centre | 3,353 |
| | TOTAL 1 | 12,368 |
| Insurance Commission of WA* | The Shops at Ellenbrook | 32,254 |
| Insurance Commission of Western Australia | Livingston Marketplace | 15,574 |
| | | 47,828 |
| Gerard O'Brien | Armadale Central | 28,500 |
| | Woolstores Shopping Centre Atwell Arcade | 8,300 2,403 |
| 14 | Millstream Shopping Centre | 1,682 |
| Central | | 40,885 |
| Erceg Management | Alexander Heights Shopping Centre | 10,978 |
| | Parks Centre | 10,500 |
| | Springs Shopping Centre | 7,835 |
| <i>=1111</i> | Lakes Shopping Centre | 4,750 |
| ERCEG MANAGEMENT PTY. LTD. | Cale House Midland 2nd Avenue Plaza | 4,079 1,965 |
| | | 40,107 |
| APIL | Floreat Forum Shopping Centre | 19,000 |
| | West Leederville Shopping Centre | 5,422 |
| ALISTRALASIAN | Kinross Central Shopping Centre | 5,500 |
| AUSTRALASIAN PROPERTY INVESTMENTS | Champion Drive Shopping Centre | 4,700 |
| I LIMITED | Carine Glades Shopping Centre | 3,053 |
| landalus Cata Braide | | 37,675 |
| Joondalup Gate Pty Ltd | Joondalup Gate | 30,110 30,110 |
| Tah Land | Kingsway City Shopping Centre | 24,200 |
| Ÿ Kingsway City | | 24,200 |
| Carcione Group | Stargate Shopping Centre Port Kennedy | 5,400 |
| | Stargate Shopping Centre Kelmscott | 5,000 |
| CARCIONE | Stargate Shopping Centre Spearwood | 4,800 |
| GROUP #/ COMPANIES | Stargate Shopping Centre Leda | 2,800 |
| | Stargate Shopping Centre Atwell | 2,600 |
| | Stargate Shopping Centre Charthouse | 2,100 |

TOTAL 22,700

FEATURE PROPERTY

57 Respondents to a JLL shopping centres survey who expect a positive impact on turnover from tenancy changes in the next 12 months.

Growing market pressures majors

The traditionally dominant players in Australian retail are being forced to reinvent themselves in the face of increased competition - from each other, and a host of international raiders.

Dan Wilkie

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COMPETITION for the consumer dollar is heating up on two fronts, with Coles and Woolworths amplifying their long-running battle for supermarket supremacy, while department stores Myer and David Jones face pressure from a rapidly evolving fashion market.

The Coles versus Woolworths stoush has been a constant in Australian retail for decades; two giant chains constantly evolving their offerings to be top-of-mind for grocery buyers.

Outside of that direct fight, however, retailers have also clamoured to be near Coles and Woolworths, with the high volumes of foot traffic the supermarkets bring considered beneficial for a whole range of retail tenants.

Colliers International director of retail investment services Mark Werrett said research by the commercial agency across its portfolio of managed centres showed average rents for tenants in Woolworths-anchored malls was \$624 per square metre, compared with \$586/sqm for Coles-anchored centres.

But the average occupancy of those centres was slightly tipped in Coles' favour - with 98 per cent of shops in Coles-anchored centres leased, compared with 95 per cent in centres anchored by a Woolworths supermarket.

"What that indicates to me is Woolworths was seen as the dominant supermarkets player, and when we were leasing shops in these centres, shops preferred to go into a Woolworthsanchored centre rather than a Coles-anchored centre or an IGAanchored centre," Mr Werrett said.

"That will change over a number of years; we're actually seeing Coles' turnover increasing across our portfolio and Coles are now putting a huge commitment across Australia into upgrades, revamps and new store openings."

The third-placed supermarket in that equation is IGA, which achieved average rents of \$453/ sqm and average occupancy of 94

I don't think it (Aldi stores) will

affect Coles and Woolworths too

much - they'll be keen to have an

to their competition-Mark Werrett

Aldi close by rather than (be) closer

| 2015 shopping centre sales | | | BUSINESS NEWS | |
|---------------------------------------|-------------------|------------------|---------------------------------------|--------------------|
| Centre (\$m) | Sale price (%) | Initial yield | Vendor | Purchaser |
| Currambine Central | 74 | 6.47 | White and Partners | Federation Centres |
| Stirlings Shopping Centre | 42 | n/a | Undisclosed | Federation Centres |
| Forrestfield Forum & Marketplace | 41.2 | 6.86 | First United Developments | Hawaiian |
| Woolstores Shopping Centre | 40 | 6.47 | EG Funds Management | Gerard O'Brien |
| Kalamunda Shopping Centre | 30 | n/a | Undisclosed | Federation Centres |
| Harvest Lakes Shopping Centre | 28.6 | 6.65 | Woolworths | Rafici Group |
| Carine Glades Shopping Centre | 24.2 | 8.22 | Carine Glades Shopping Centre Pty Ltd | APiL |
| Margaret River Shopping Centre | 18 | 9.3 | SCA Property Group | Sirona Capital |
| Northam Boulevard | 14.05 | n/a | Undisclosed | Perdaman Holdings |
| Millstream Shopping Centre | 13.6 | 5.5 | Caprice Holdings Pty Ltd | Gerard O'Brien |
| Champion Drive Shopping Centre | 13.5 | 8 | CFQ Pty Ltd | APiL |
| Vale Town Centre | 12.7 | 7.22 | Stockland/Fourever Pty LTd | Private Investor |
| TOTAL | 351.85 | | | |

However, recent research by Roy Morgan showed that IGA customers were the most loyal, with 30 per cent of grocery buyers exclusively shopping at

IGA national retail council chair Ben Ryan said the research came on the back of IGA's national price match initiative, with the network of independent retailers matching the majors on hundreds of grocery staples.

But the dynamic is expected to change significantly next year, with German giant Aldi set to open the first tranche of a planned 70 stores in Western Australia

Mr Werrett said IGA would likely feel the pinch more than the majors.

"There are a lot of IGAs that aren't trading well and are on the market for sale," Mr Werrett told Business News.

"Where they are in direct competition or in an area that's going to be affected by an Aldi, some of those will suffer.

"Of course there are some very good IGA operators that are professional retailers and have got the capital to reinvest and operate, and they're doing a good job.

"But I don't think it will affect Coles and Woolworths too much - they'll be keen to have an Aldi close by rather than (be) closer to their competition."

Fashion fireworks

Another market being affected by international influences is fashion, particularly at the big department store end of town.

Lease Equity managing director said the arrival of large-scale fashion retailers Zara, Topshop, and H&M was forcing Myer and David Jones to reassess their offering. particularly in the Perth CBD.

Mr Tsagalis said landlords were particularly keen to sign up one of the new international fashion firms, largely because of the amount of space they occupied.

"The significant difference with these international guys is they will take a combination of ground. basement, first and maybe second floor, which opens up the spectrum to make deals more viable than what they once were," Mr Tsagalis told Business News.

The fact that you can run it over two or maybe three levels averages the return to the landlord more positively, because the upper or lower levels typically will attract a higher rent than otherwise would have been possible."

Mr Tsagalis said ISPT's \$100 million redevelopment of Forrest Chase would be a game-changer $for the \, city, with \, a \, big \, international \,$ tenancy likely to create more buzz than a redeveloped Myer.

"The Forrest Chase redevelopment will be world class - it will be at the level of Westfield Sydney and the Myer Emporium in Melbourne," he said.

infrastructure that will attract retailers and customers, in what is probably the best retailing precinct in the city.

That in itself is a piece of

"Forrest Chase will have the capacity to introduce some international brands and that will be a catalyst for other tenants."

Mr Tsagalis said the dynamic was similar at shopping centres across the city, which were seeking to grow on the back of new retailers rather than department stores.

"The department store is currently a little less relevant," he said.

"But I think Myer and DJs change the way they are retailing a little bit because their relevance has been questioned.

"To maintain their market share they will need to grow as well, and they'll need to reinvent themselves."

However, Mr Tsagalis said the international retailers hadn't had it all their own way since arriving

"They have come into one of the most competitive retail environments in the world." he said.

"The consumer has said, 'if you're on point with what you're doing, we will shop with you, but if you're not, we won't'.

There's a few of them in Australia that haven't hit the levels they'd expected."



CHANGES: Mark Werrett says there are interesting dynamics emerging in the supermarket wars.

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SHOPPING CENTRES

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